

The NEXEO® HS7100 is a headset used for communicating with crew and customers in a store or drive-thru lane environment. It uses one rechargeable lithium-ion battery (BAT70). With moderate use in a typical environment, the headset will operate for approximately eight hours on a single battery charge. During periods of inactivity, the headset will enter sleep mode to conserve power. Move the headset to wake it up from sleep mode.

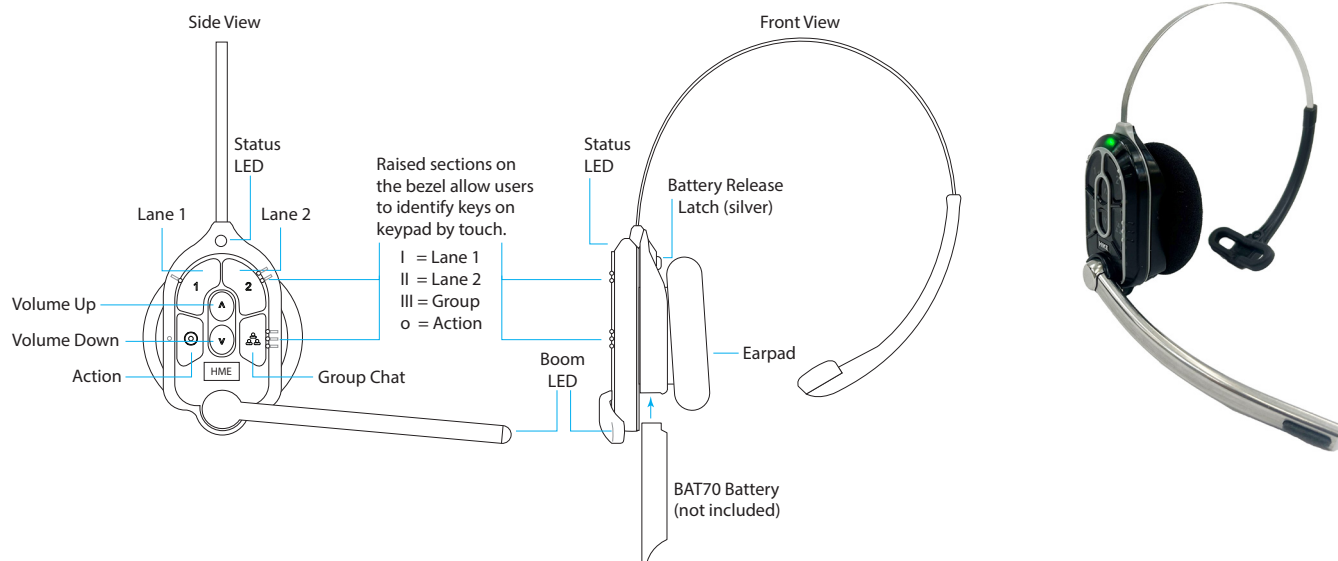


Fig. 1

Keypad Reference Table				
Icon	Label	Status LED	Boom LED	Status/Description
1	Lane 1	Green	Green	Tap to talk to lane 1. The Status LED flashes green while the Boom LED turns on solid green. Tap again to stop. The Status LED turns solid; the Boom LED turns off.
2	Lane 2	Red	Red	Tap to talk to lane 2. The Status LED flashes red while the Boom LED turns on solid red. Tap again to stop. The Status LED turns solid; the Boom LED turns off.
	Volume Up			Tap to increase volume (the headset beeps become louder as confirmation). Press and hold to maximize volume to loudest.
	Volume Down			Tap to decrease volume (the headset beeps become quieter as confirmation). Press and hold to minimize volume to quietest.
	Group			Tap for group chat. Both Status and Boom LEDs flash quickly, alternating red & green. Tap again to stop. The Status LED changes to a solid yellow in listening only mode.
	Action			If the headset is set to answer phone calls. Tap once to answer, tap again to end call. Press the 1 or 2 key twice to put the phone call on hold and talk to a respective lane. Press 1 or 2 once followed by the Action key to return to call. Press again to end call.


Notes: Both the Status and Boom LEDs flash slowly with alternating colors when the headset needs to be paired. A yellow Status LED indicates a low battery. The low battery Status LED is also accompanied by audio prompts.

Push-to-Talk mode: Press and hold any audio key (L1, L2 or Group Chat) to use in this mode (there is an audible single-tone confirmation). Release to cease communication and exit this mode (there is an audible two-tone confirmation).

Voice commands can be used instead of tapping the keypad but must first be enabled on the Base Station. To use voice commands, begin by saying "Ok NEXEO," then, once the Boom LED illuminates white, continue with a voice command, see table.

Note : Voice commands are not available with NEXEO | Core. To enable, please upgrade, go to HELP>SYSTEM TIERS or call us.

Headset Voice Command Reference Table	
To:	Say:
Listen only to Lane 1 Listen and Talk to Lane 1	Ok NEXEO, Lane 1 Ok NEXEO, talk to Lane 1 (or if in Lane 2: Ok NEXEO, change lane)
Listen only to Lane 2 Listen and Talk to Lane 2	Ok NEXEO, Lane 2 Ok NEXEO, talk to Lane 2 (or if in Lane 1: Ok NEXEO, change lane)
Adjust Volume	Ok NEXEO, volume up , or Ok NEXEO, volume down . Or use " Ok NEXEO, volume # " (valid # range = 1 - 15, 0 is mute, 1 is the quietest, 15 is the loudest)
Initiate person-to-person call*	Ok NEXEO, call [name of person] , E.g., Ok NEXEO, call Jane
Call a designated position/group*	Ok NEXEO, call [name of position/group] , E.g., Ok NEXEO, call Front Counter

* Names must be listed in the Crew Profile directory, and position/groups must exist as a designated position in the Select Your Position dialog. The personal names used can be first names, last names, or full names (as listed in the Crew Profile directory). For person-to-person or call position/group voice commands, use the  key to exit this state and to return to your previous status.

SETUP AND OPERATION

Pairing your Headset:

1. With a charged BAT70 battery installed, move the headset to power on (if in sleep mode). The headset LEDs turn on and flash slowly, alternating between green and red.
2. Hold the keypad side of the headset against the blue headset pairing ring on the base station. Pairing begins automatically once the headset is sensed.
3. When pairing is successful, the green and red LEDs stop alternating. The status LED turns solid green and the base station screen changes.
4. Select your name from the crew profile or skip and continue as a guest. When the **Select Your Position** screen appears (see Fig. 2), tap on a tile to select your position.
For the DRIVE-THRU position, you also have the option of "Auto Hands-Free" mode (only available for one headset per drive-thru lane). When the "Auto Hands-Free" box is checked, you

are automatically connected with customers when they arrive at the order point and then automatically disconnected when they leave.

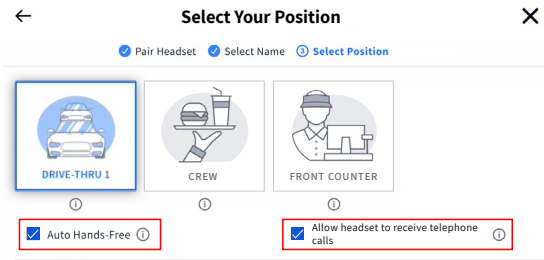



Fig. 2

When the "Allow headset to receive Telephone calls" box is checked, your headset can answer phone calls using the  (Action) key. Only one headset can be designated to receive phone calls, and your system must have a TI7000 installed to use this feature.

5. Select Next, and the Success prompt appears. Tap OK to begin using your headset.

HS7100 Technical Specifications	
Dimensions	9.2" H x 5.2" W x 2.4" D (234.4 x 132.1 x 61 mm) with boom extended down (5.2" without)
Weight	3.17 oz (90 g) without battery, 3.91 oz (111 g) with battery
Power Supply	Voltage: 3.7 VDC, powered by a rechargeable Lithium-ion battery
Sleep Mode	Inactivity time required to enter sleep mode: 90 seconds after power on, 10 minutes after use
Frequency Range	Audio: 100 Hz to 7.4 kHz
Wireless	Main Radio: 5.180 GHz – 5.8525 GHz
Power, Watts	Nominal Power with listening only: 0.318 W, Dedicated: 0.4 W, Sleep 0.005 W
Temperature	Operating Temperature range: 0°C (32°F) to +50°C (+122°F)
Compliance	See NEXEO HDX - Regulatory, Compliance, and Safety Guide online



This guide and additional information can be found under NEXEO | HDX by scanning the QR code or going to: <https://www.hme.com/qsr/drive-thru-user-manuals/>